

#### VM FREQUENTLY ASKED QUESTIONS

### How do I listen to new messages?

- 1. Dial your 10 digit voicemail phone number
- 2. Press \* followed by your password
- 3. Press 1

## How do I change my main greeting?

- 1. Dial your 10 digit voicemail phone number
- 2. Press \* followed by your password
- 3. Press 0
- 4. Press 1

# How do I record my temporary greeting?

- 1. Dial your 10 digit voicemail phone number
- 2. Press \* followed by your password
- 3. Press 0
- 4. Press 4

### How do I delete a message?

1. During or after message playback, press 7

#### How do I record my name?

- 1. Dial your 10 digit voicemail phone number
- 2. Press \* followed by your password
- 3. Press 0
- 4. Press 3

#### How do I delete my temporary greeting?

- 1. Dial your 10 digit voicemail phone number
- 2. Press \* followed by your password
- 3. Press 0
- 4. Press 4
- 5. Press 2

# How do I change my cellphone notification?

- 1. Open the following web link: http://www.oncallmessaging.com/
- 2. Enter your mailbox number and password
- 3. Update the 10 digit cellphone number and select the correct cellphone carrier

## How do I disable my cellphone notification?

- 1. Open the following web link: http://www.oncallmessaging.com/
- 2. Enter your mailbox number and password
- 3. Update the settings and select NONE/DISABLE from the Carrier Drop-Down menu and press SAVE