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## TRACI.net VoIP IP-PBX Features

Voice-over IP Phone System

Allows for integration of physically separate installations

Uses commonly deployed data connections

Allows a unified dialplan across multiple offices

SIP (Session Initiation Protocol)

G.711 ( $\mu$ -Law)

G.729 (additional charges apply)

Automated Attendant

Blacklists

Blind Transfer

Call Detail Records (add'l charges apply)

Call Forward

Call Monitoring (add'l charges apply)

Call Parking (on dedicated PBX)

Call Queuing

Call Recording (add'l charges apply)

Call Retrieval (on dedicated PBX)

Call Routing (DID & ANI)

Call Transfer

Call Waiting

Caller ID

Caller ID Blocking

Caller ID on Call Waiting

MeetMe Conference Bridging (add'l charges apply)

Dial by Name

Distinctive Ring

Do Not Disturb

E911

Flexible Extension Logic

Interactive Directory Listing

Interactive Voice Response (IVR)

Local and Remote Call Agents

Music On Hold

Overhead Paging (requires on-site PA system and IP phone)

Remote Call Pickup

Remote Office Support

Route by Caller ID

SMS Messaging Voice Mail Alerts

Supervised Transfer (attended transfer)

Three-way Calling

Voicemail:

- Visual Indicator for Message Waiting

- Voicemail to email

- Voicemail Groups

Other Custom Features available per request (additional charges may apply)